

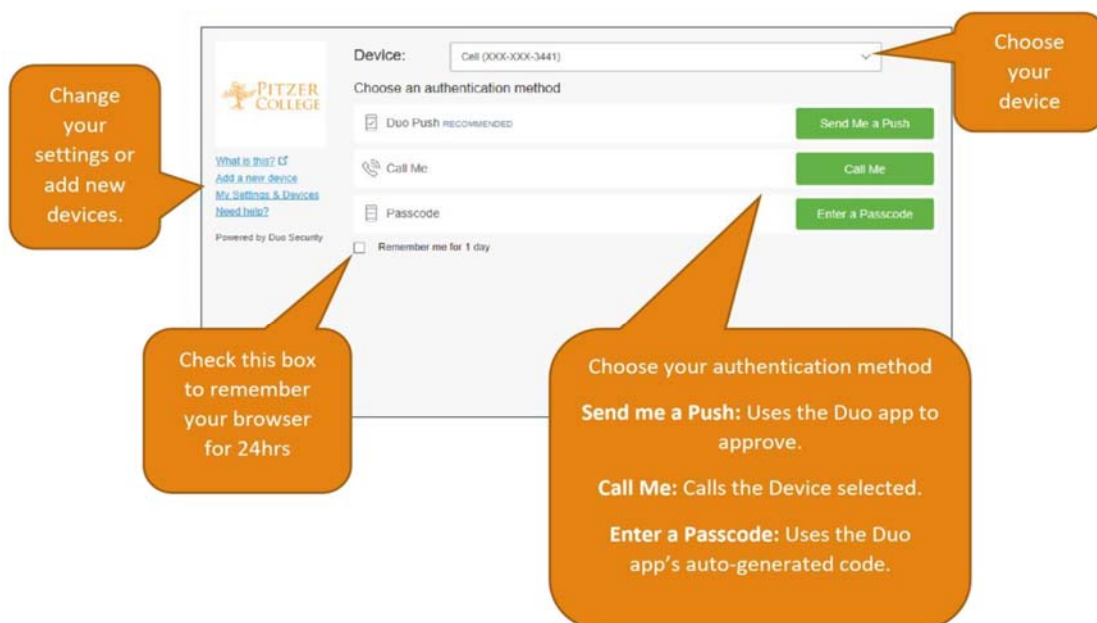


## Duo and Students Abroad

Going Abroad? Won't have cell service? No problem. You can use the passcode feature inside the Duo mobile app to continue to gain access to your Pitzer resources. Passcodes regenerate after use and work **without** cell or wifi signals.

Just download it from the App Store or Google Play. Then, from a computer, log into Sakai or MyCampus2 to get the Duo prompt. Choose **My Settings and Devices** on the left of the screen. Add or reactivate your device there.

If you get an alternate phone or sim abroad just download the **Duo Mobile App** and choose "add a new device" from the Duo interface. If you don't have access to your old phone/app for authentication just email the help desk for assistance in setting you up.



The screenshot shows the Duo authentication interface for Pitzer College. It includes a device selection dropdown, a "Choose an authentication method" section with options for Duo Push, Call Me, and Passcode, and a "Remember me for 1 day" checkbox. Callout boxes provide instructions and definitions for these options.

**Change your settings or add new devices.**

**Choose your device**

**Check this box to remember your browser for 24hrs**

**Choose your authentication method**

**Send me a Push:** Uses the Duo app to approve.

**Call Me:** Calls the Device selected.

**Enter a Passcode:** Uses the Duo app's auto-generated code.

Alternatively, **before you leave**, you can request to be assigned a hardware token. This device is about the size of a small USB stick and can be attached to your keychain. It stores encrypted passcodes and works anywhere without wifi or cell signals. Stop by Pitzer I.T. in Scott Hall B11 to request one.



We are here to help!

For assistance email: [help@pitzer.edu](mailto:help@pitzer.edu)

Call: 909-607-3065

Stop by: The Bernard Computer Lab